# CHARBEL AL BATAL

## **Senior Engineering Manager**

**\** 813-770-9079

- @ contact@charbelbatal.com
- Tampa, FL



### **SUMMARY**

I am an ambitious problem solver with over 16 years of experience in all stages of Software development, I am continually evaluating and upgrading my skills to stay at the cutting edge of web development. As someone who takes responsibility for his own personal development, I consider myself a natural problem solver, who has proven to successfully complete projects to a diverse clients base.

As the Senior Engineering Manager overseeing the Integrations Team at Teamworks, my core responsibility lies in bridging the gap between business objectives and engineering excellence. I specialize in deciphering business requirements and orchestrating their seamless translation into robust engineering solutions and product development strategies. My pivotal role encompasses strategic capacity planning, organizational structuring, fostering a collaborative team culture, and project planning to ensure alignment with overarching business goals.

### **EXPERIENCE**

### Senior Engineering Manager

#### **Teamworks**

- Led and managed cross-functional engineering teams ranging from 5 to 18 engineers, fostering a collaborative and high-performing work culture.
- Successfully recruited and onboarded talented engineers, enhancing team capabilities and productivity.
- Orchestrated the development efforts of frontend, backend, and mobile engineering teams, ensuring alignment with company objectives and product roadmap.
- Played a pivotal role in architecture decisions, leveraging expertise in scalable and maintainable design principles.
- Actively contributed to codebase, demonstrating proficiency in multiple programming languages and frameworks.
- Spearheaded DevOps operations, implementing Kubernetes, AWS CDK, Terraform, and other infrastructure as code tools to streamline deployment processes and enhance system reliability.
- Collaborated closely with product managers to translate product requirements into technical specifications.
- Acted as a technical mentor and coach, fostering professional growth and skill development within the engineering teams.
- Contributed to strategic planning and roadmap discussions, providing valuable insights and technical expertise to support company growth initiatives
- Continuously monitored and ensured the fulfillment of Teamworks Service Level Objectives (SLOs).

### Senior Software Engineer - Tech Lead

#### **Teamworks**

∂ https://www.teamworks.com

- Spearheaded the development of over 8 innovative features and enhancements, collaborating closely with product managers and software engineers to align with business objectives and user needs.
- Led the design and development efforts for a lead generation software, resulting in a remarkable 50% enhancement in sales efficiency.
- Implemented strategic code refactoring initiatives, achieving a substantial performance improvement ranging from 70% to 80%, enhancing overall system responsiveness and scalability.
- Successfully executed monthly product releases, ensuring timely delivery of new features and enhancements to meet customer demands and market trends.
- Established and enforced rigorous code review standards, providing mentorship to engineers to enhance code quality and foster a culture of continuous improvement.
- Developed comprehensive standards, best practices, and technical documentation, guaranteeing the security, stability, and adherence to company standards for all newly written code.

### **EDUCATION**

Masters in Information Technology & Telecommunications

**Antonine University** 

**#** 2004 - 2009

### **SKILLS**

| Python                               | Postgres             | Kuk         | ernetes              | <b>3</b> |  |  |
|--------------------------------------|----------------------|-------------|----------------------|----------|--|--|
| Docker                               | AWS                  | Gitlab      | Linea                | nr       |  |  |
| Jira C                               | onfluence Javascript |             |                      |          |  |  |
| Github                               | PHP R                | uby         | Rails                |          |  |  |
| Laravel                              | Symfony              | GraphQL     |                      | React    |  |  |
| Clickup                              | Asana                | Angular Vue |                      |          |  |  |
| Rest API                             | Mysql                | Micro       | Microsoft SQL Server |          |  |  |
| C# VI                                | 3 Java               | C/C+        | ++                   |          |  |  |
| Web Services Stripe                  |                      |             |                      |          |  |  |
| Multiple API consumption             |                      |             |                      |          |  |  |
| .NET Framework Database Architecture |                      |             |                      |          |  |  |
| Coding Architecture                  |                      |             |                      |          |  |  |

### **ADDITIONAL SKILLS**

| CMS CRM   |    | HubSpot   | Figma  |  |
|-----------|----|-----------|--------|--|
| Illustrat | or | Photoshop | Zapier |  |
| MailChi   | mp |           |        |  |

## **PASSIONS**

| 1 Addidito  |             |  |  |  |
|-------------|-------------|--|--|--|
| ×           | Travel      |  |  |  |
| ıHı         | Exercise    |  |  |  |
| $\otimes$   | Basketball  |  |  |  |
| ×           | Running     |  |  |  |
| XXX         | Sports      |  |  |  |
| 0           | Photography |  |  |  |
| <b>(33)</b> | Video Games |  |  |  |

### **EXPERIENCE**

### Senior Software Engineer - Tech Lead

#### **Adverto Inc**

**=** 08/2013 - 02/2021

Remote

- Proficient in managing the entire project life cycle, from initial architecture and analysis to design and development of web applications, with a keen focus on optimizing database architecture for scalability and performance.
- Actively mentored software engineers, fostering their professional growth and nurturing a culture of continuous learning and improvement.
- Demonstrated expertise in a wide array of technologies including PHP, Symfony Framework, HTML5, CSS3, JavaScript, AJAX, jQuery, and Angular, leveraging these tools to craft dynamic and user-centric web experiences.
- Extensive experience in integrating various third-party APIs such as Google Maps, Google Cloud Talent Solution, Google Drive, LinkedIn, Facebook, and Dropbox.
- Successfully integrated third-party job provider APIs including Monster Jobs, Bullhorn, Indeed, and HR smart, enhancing the platform's reach and utility for users.
- Implemented robust authentication mechanisms to bolster platform security and safeguard user data against potential threats.
- Proficient in web scraping techniques for extracting data from diverse applicant tracking systems, leveraging this information to enhance platform functionality and user experience.
- Developed comprehensive standards, best practices, and technical documentation, guaranteeing the security, stability, and adherence to company standards for all newly written code.

### Senior Software Engineer

#### Market 8

### Senior Software Engineer

### WonderEight

### **PASSIONS**

Music



**Pet Care** 

### **LANGUAGES**

| Arabic  | Native     |
|---------|------------|
| English | Proficient |
| French  | Proficient |